# LABEL PRINTER PRINTHEAD CLEANING INSTRUCTIONS

Your printer needs to be cleaned properly and regularly (After each ribbon/roll of media is recommended).

Please follow the owner's manual for the correct cleaning techniques for the printer being used.

Depending upon the type of printer you'll typically either use a Cleaning Swab, Pre-Saturated Wipe or Cleaning Pen.

To properly remove a stuck label from a label printer please follow the owner's manual.

The printhead elements are fragile and delicate and must not be put in contact with hard or sharp objects/instruments.  Take care when handling or cleaning the printhead by removing any jewellery that may scratch the printhead and use a grounding strap or anti-static mat (ESD protection) to discharge static electricity that could damage the printhead.

First, turn off the printer and open the printhead mechanism. Lightly blow or brush away any loose dust and lint particles within the print mechanism (i.e. Platen rollers, and printhead). NEVER use any hard, metallic, or abrasive objects—such as a screwdriver—to remove adhesives or other contaminants that may have built up on the printhead. Next, lightly rub the wipe or swab tip against the printhead and swipe the print elements from end to end. Then, turn the platen rollers (if possible) while wiping them from side to side. Repeat this step until the wipe no longer shows dirt. The cleaning swabs / wipes are typically only good for one use to prevent the dirt from these surfaces contacting a printhead, and should be discarded after each use.

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